



Salem County Office on Aging & Disabilities
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Salem, New Jersey 08079
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Reasonable Accommodations

State and Local governments are required to make modifications to policies, practices and procedures where needed to avoid discrimination. Rider that requires additional assistance must contact the Specialized Transportation Program to request such assistance. The request must be made at the time of the reservation. The Dispatcher will log the information and report it to the Transportation Manager. The Manager will determine if the request is reasonable to perform. If the request cannot be performed the manager will notate the reason why and inform the Director of the Office on Aging. If the Director agrees with the reasons of the denial than the rider must be notified at least 48 hours in advance of their requested trip. The finding must also be written and mailed to the rider.